Q1) AI concern on two First : all human reaction on business line Second : automated this process on machine instated , Example such human acted on business products line such as automobile assemble can use machine to more productivity and quality also.

Q2)act as observe all surrounded knowledge and collect on computer knowledge based .

Q3)Computer language , Mathematics, Physics , Psychology , Neural Network .

Q4) Nonlinear control , diagnose, Game theory , Natural language processing , Virtual reality.

Q5) 1st Step : Identity knowledge.

2nd Step : prepare for change.

3rd Step: creating team.

4th Step: performing knowledge audit.

5th Step: Defying key feature.

6th Step: Building blocks for knowledge based .

Q6) is used to got better collaboration and sharing information which all that better to knowledge management and add potential yo share and building knowledge based .

Q7)Synchronized (real time) such as instant messaging, Video conference, Live Chat.

Asynchronous (offline) Wikipedia, Knowledge based , Email